

## Thank you for purchasing a Hitachi projector.

## Detailed below are the warranty conditions for this product.

Hitachi Europe Limited (HEL), Digital Media Group warrants that this Hitachi projector is free from defects in workmanship and material for 5 years from the date of purchase from your reseller.

If any failure should occur under normal and proper usage within the period of the warranty then Hitachi Europe Limited, Digital Media Group will, through its service organisations, repair the product, at no charge.

During the warranty period, Hitachi Europe Limited, Digital Media Group offers to provide this service by way of repair and return or exchange for the same or similar specification product at its own choice. If required, a loan unit will be provided during the period of the repair (Countries within the mainland EEC only – not including dependent Islands).

#### **Limitations:**

- 1. Products for which appropriate proof of purchase by the original customer cannot be provided, or which are purchased second hand.
- 2. Damage caused by incorrect use, carelessness, unauthorised alterations, improper storage, unauthorised repairs or service or damage resulting from the operation of the product by incorrect supply or signal voltages. Cleaning of internal parts when used in a smoke affected atmosphere.
- 3. Failures due in any part to filters not being cleaned and serviced as detailed in the customer instruction book. In such cases the warranty will be void.
- 4. Failure of the projector, or any part of the projector, due to smoke or use in a smoke affected atmosphere. In such cases the warranty will be void.
- 5. Damage to external parts including the cabinet.
- 6. Products purchased outside Europe or non-European versions.
- 7. Any image burn upon the polarisers or other optical parts.
- 8. Light source LED's, Laser or Lamps. These are warrantied for 10,000 hours.
- The LCD panels or DMD image device. These are warrantied for 5 years or 10,000 hours of usage, whichever occurs first.
- 10. The DOA period in which a new product will be supplied is 28 days. Outside of this period, the above repair and return or exchange for a refurbished product policy will operate.

To obtain warranty service please contact one of the Hitachi authorised service organisations listed overleaf. Details can also be obtained from your HEL reseller or from our website at: www.hitachidigitalmedia.com

Should you encounter problems operating your projector please first contact your reseller.

If this product is defective your remedy is repair as set out above. To the maximum extent permitted by applicable

If this product is defective your remedy is repair as set out above. To the maximum extent permitted by applicable law, HEL will not be liable for any damages whatsoever (including, without limitation, incidental or consequential damages) arising out of the use, or the inability to use this product even if HEL or its reseller has been advised of the possibility of such damages. This warranty is in addition to, and does not affect, your statutory rights.

## Warranty applies to the following models:

LPWU9750B LPWU9100B LPWU6600 LPWU6500

# **Projector Service Centres**

### **AUSTRIA**

VMS Elektronik GmbH

Tel: +43 (1) 522 53 62 www.vms-elektronik.at

## **BENELUX**

Sertronics B.V.

Tel: +31(0)26 479 23 23 www.sertronics.com

**BIS Netherlands** 

Tel: +31 (0)180 486 786

## **BULGARIA**

LAS Service

Tel: +359 2 8580 102

## **CROATIA**

LUKVEL d.o.o.

Tel: +385 1 457 21 65 Email: service@lukvel.hr

## **CZECH & SLOVAK REPUBLIC**

SIL Estern Europe a.s

Tel: +420 552 300 www.sil.cz

## **DENMARK**

**AUDIO-VISUELT CENTRUM** 

Tel: +45 7562 4577 www.avc.dk

## **DUBAI**

Almoe

Tel: +971 43203223 ext. 104 www.almoe.com

## **EGYPT**

**GIMPEX** 

Tel: +20 2 3950760

## **EIRE & NORTHERN IRELAND**

Equinox Maintenance Ltd

Tel: +353 01 6296079 www.equinoxireland.ie

## **ESTONIA**

**FUJITSU SERVICES OU** 

Tel: +372 651 9900

## **FINLAND**

Visual Service Finland OY

Tel: +358 9 8494 133

#### **FRANCE**

Hivitech

Tel: +33 4 78 262 135 www.hivitec.fr

## **GERMANY**

**PST GmbH** 

Tel: +49 (0)2102 / 145 95 68 Email: hitachi-services@ps-tech.de

www.ps-tech.de/hitachi

# GREAT BRITAIN & CHANNEL ISLAND

Equinox

www.equinox.xo.uk/hitachi

#### **GREECE**

**New Technology** 

Tel: +30 210 921 0800

#### HUNGARY

Fix Direct

Tel: +36 1 452 4670 www.fixdirect.hu

## **IRAN**

Noavaran Eng. Inc

Tel: +98-21-8844006 www.noavaran-eng.com

## **ISRAEL**

ServPro Ltd. Tel: 03-5598555

#### **ITALY**

AERTA DI MAURO BOTTARINI E C. SAS

Tel: +39 0331 301412 Email: m.bottarinihitachi@libero.ii

## **JORDAN**

TARGET S.S.

Tel: +962 6553 4275 Fax: +962 6553 4517

## LATVIA

Service Net LV

Tel: +370 37 400088 www.servicenet.lv

# **LITHUNIA**

Service Net LT

Tel: +370 37 400160 www.servicenet.It

# NORWAY

Servicon

Tel: +47 622 07 845 www.servicon.no

## **POLAND**

Image Recording Solutions

Tel: 022 752 27 88-96 www.irs.com.pl

#### **RIYADH**

Riyadh House Est.

Tel: +966 1 4198000

#### **ROMANIA**

Trilux Comimpex SRL

Tel: +40 722 254 914

## **PORTUGAL**

Charmex

Tel: +34 93 266 4747

## **RUSSIA**

**CPS Technical Centre** 

Tel: +7 (095) 797 3434

## **SOUTH AFRICA**

Projector and Sound

Tel: +27 21 946 2177 www.projectorandsound.co.za

#### **SPAIN**

Charmex

Tel: +34 93 266 4747 LetMeRepair

Tel: +34 952 17 84 83 www.letmerepair.com

#### **SLOVENIA**

Lukvel

Tel: +386 (0) 1 541 4445 www.lukvel.si

## **SWEDEN**

LetMeRepair Nordic AB

Tel: +46 18 843 94 07 Hitachi-service@letmerepair.se www.letmerepair.se

## **SWITZERLAND**

Pictronics AG

Tel: +41 (0)56 470 2448

# TURKEY

EMN

Tel: +90 312 446 7301

# UKRAINE

ART

Tel: +38 (044) 430 6043