

**Thank you for purchasing a Hitachi projector.**

**Detailed below are the warranty conditions for this product.**

Hitachi Europe Limited (HEL), Digital Media Group warrants that this Hitachi projector is free from defects in workmanship and material for 3 years from the date of purchase from your reseller.

If any failure should occur under normal and proper usage within the period of the warranty then Hitachi Europe Limited, Digital Media Group will, through its service organisations, repair the product, at no charge.

During the warranty period, Hitachi Europe Limited, Digital Media Group offers to provide this service by way of repair and return or exchange for the same or similar specification product at its own choice. If required, a loan unit will be provided during the period of the repair (Countries within the mainland EEC only – not including dependent Islands).

**Limitations:**

1. Products for which appropriate proof of purchase by the original customer cannot be provided, or which are purchased second hand.
2. Damage caused by incorrect use, carelessness, unauthorised alterations, improper storage, unauthorised repairs or service or damage resulting from the operation of the product by incorrect supply or signal voltages. Cleaning of internal parts when used in a smoke affected atmosphere.
3. Failures due in any part to filters not being cleaned and serviced as detailed in the customer instruction book. In such cases the warranty will be void.
4. Failure of the projector, or any part of the projector, due to smoke or use in a smoke affected atmosphere. In such cases the warranty will be void.
5. Damage to external parts including the cabinet.
6. Products purchased outside Europe or non-European versions.
7. Any image burn upon the polarisers or other optical parts.
8. Lamps. These are warrantied for 3 years or 6,000 hours, whichever comes first. The projector must be used in Eco or Eco2 mode, use in full brightness mode invalidates this warranty and 6 months lamp warranty will be provided.
9. The LCD panels or DMD image device. These are warrantied for 3 years or 5,000 hours of usage, whichever occurs first. The projector should not be used for more than 6 hours continuous before a 2 hour off cycle.
10. The DOA period in which a new product will be supplied is 28 days. Outside of this period, the above repair and return or exchange for a refurbished product policy will operate.

To obtain warranty service please contact one of the Hitachi authorised service organisations listed overleaf. Details can also be obtained from your HEL reseller or from our website at: [www.hitachidigitalmedia.com](http://www.hitachidigitalmedia.com)

Should you encounter problems operating your projector please first contact your reseller.

If this product is defective your remedy is repair as set out above. To the maximum extent permitted by applicable law, HEL will not be liable for any damages whatsoever (including, without limitation, incidental or consequential damages) arising out of the use, or the inability to use this product even if HEL or its reseller has been advised of the possibility of such damages. This warranty is in addition to, and does not affect, your statutory rights.

**Warranty applies to the following models:**

CPAW3005  
CPAW3506  
CPTW2505  
CPTW3005  
CPTW3506

## Projector Service Centres

### **AUSTRIA**

VMS Elektronik GmbH  
Tel: +43 (1) 522 53 62  
www.vms-elektronik.at

### **BENELUX**

Sertronics B.V.  
Tel: +31(0)26 479 23 23  
www.sertronics.com

### **BIS Netherlands**

Tel: +31 (0)180 486 786

### **BULGARIA**

LAS Service  
Tel: +359 2 8580 102

### **CROATIA**

LUKVEL d.o.o.  
Tel: +385 1 457 21 65  
Email: service@lukvel.hr

### **CZECH & SLOVAK REPUBLIC**

SIL Estern Europe a.s  
Tel: +420 552 300  
www.sil.cz

### **DENMARK**

AUDIO-VISUELT CENTRUM  
Tel: +45 7562 4577  
www.avc.dk

### **DUBAI**

Almoe  
Tel: +971 43203223 ext. 104  
www.almoe.com

### **EGYPT**

GIMPEX  
Tel: +20 2 3950760

### **EIRE & NORTHERN IRELAND**

Equinox Maintenance Ltd  
Tel: +353 01 6296079  
www.equinoxireland.ie

### **ESTONIA**

FUJITSU SERVICES OU  
Tel: +372 651 9900

### **FINLAND**

Visual Service Finland OY  
Tel: +358 9 8494 133

### **FRANCE**

Hivitech  
Tel: +33 4 78 262 135  
www.hivitec.fr

### **GERMANY**

PST GmbH  
Tel: +49 (0)2102 / 145 95 68  
Email: hitachi-services@ps-tech.de  
www.ps-tech.de/hitachi

### **GREAT BRITAIN & CHANNEL ISLAND**

Equinox  
www.equinox.xo.uk/hitachi

### **GREECE**

New Technology  
Tel: +30 210 921 0800

### **HUNGARY**

Fix Direct  
Tel: +36 1 452 4670  
www.fixdirect.hu

### **IRAN**

Noavaran Eng. Inc  
Tel: +98-21-8844006  
www.noavaran-eng.com

### **ISRAEL**

ServPro Ltd.  
Tel: 03-5598555

### **ITALY**

AERTA DI MAURO BOTTARINI E C. SAS  
Tel: +39 0331 301412  
Email: m.bottarini-hitachi@libero.ii

### **JORDAN**

TARGET S.S.  
Tel: +962 6553 4275  
Fax: +962 6553 4517

### **LATVIA**

Service Net LV  
Tel: +370 37 400088  
www.servicenet.lv

### **LITHUNIA**

Service Net LT  
Tel: +370 37 400160  
www.servicenet.lt

### **NORWAY**

Servicon  
Tel: +47 622 07 845  
www.servicon.no

### **POLAND**

Image Recording Solutions  
Tel: 022 752 27 88-96  
www.irs.com.pl

### **RIYADH**

Riyadh House Est.  
Tel: +966 1 4198000

### **ROMANIA**

Trilux Comimpex SRL  
Tel: +40 722 254 914

### **PORTUGAL**

Charmex  
Tel: +34 93 266 4747

### **RUSSIA**

CPS Technical Centre  
Tel: +7 (095) 797 3434

### **SOUTH AFRICA**

Projector and Sound  
Tel: +27 21 946 2177  
www.projectorandsound.co.za

### **SPAIN**

Charmex  
Tel: +34 93 266 4747  
LetMeRepair  
Tel: +34 952 17 84 83  
www.letmerepair.com

### **SLOVENIA**

Lukvel  
Tel: +386 (0) 1 541 4445  
www.lukvel.si

### **SWEDEN**

LetMeRepair Nordic AB  
Tel: +46 18 843 94 07  
Hitachi-service@letmerepair.se  
www.letmerepair.se

### **SWITZERLAND**

Pictronics AG  
Tel: +41 (0)56 470 2448

### **TURKEY**

EMN  
Tel: +90 312 446 7301

### **UKRAINE**

ART  
Tel: +38 (044) 430 6043