

Thank you for purchasing a Hitachi projector.

Detailed below are the warranty conditions for this product.

Hitachi Europe Limited (HEL), Digital Media Group warrants that this Hitachi projector is free from defects in workmanship and material for 3 years from the date of purchase from your reseller.

If any failure should occur under normal and proper usage within the period of the warranty then Hitachi Europe Limited, Digital Media Group will, through its service organisations, repair the product, at no charge.

During the warranty period, Hitachi Europe Limited, Digital Media Group offers to provide this service by way of repair and return or exchange for the same or similar specification product at its own choice. If required, a loan unit will be provided during the period of the repair (Countries within the mainland EEC only – not including dependent Islands).

Limitations:

1. Products for which appropriate proof of purchase by the original customer cannot be provided, or which are purchased second hand.
2. Damage caused by incorrect use, carelessness, unauthorised alterations, improper storage, unauthorised repairs or service or damage resulting from the operation of the product by incorrect supply or signal voltages. Cleaning of internal parts when used in a smoke affected atmosphere.
3. Failures due in any part to filters not being cleaned and serviced as detailed in the customer instruction book. In such cases the warranty will be void.
4. Failure of the projector, or any part of the projector, due to smoke or use in a smoke affected atmosphere. In such cases the warranty will be void.
5. Damage to external parts including the cabinet.
6. Products purchased outside Europe or non-European versions.
7. Any image burn upon the polarisers or other optical parts.
8. Lamps. These are warrantied for 3 years or 10,000 hours, whichever comes first. The projector must be used in Eco or Eco2 mode, use in full brightness mode invalidates this warranty and 6 months lamp warranty will be provided.
9. The LCD panels or DMD image device. These are warrantied for 3 years or 5,000 hours of usage, whichever occurs first.
10. The DOA period in which a new product will be supplied is 28 days. Outside of this period, the above repair and return or exchange for a refurbished product policy will operate.

To obtain warranty service please contact one of the Hitachi authorised service organisations listed overleaf. Details can also be obtained from your HEL reseller or from our website at: www.hitachidigitalmedia.com

Should you encounter problems operating your projector please first contact your reseller.

If this product is defective your remedy is repair as set out above. To the maximum extent permitted by applicable law, HEL will not be liable for any damages whatsoever (including, without limitation, incidental or consequential damages) arising out of the use, or the inability to use this product even if HEL or its reseller has been advised of the possibility of such damages. This warranty is in addition to, and does not affect, your statutory rights.

Warranty applies to the following models:

CPAX2505	CPEW302N
CPAW2505	CPCX251N
CPTW2505	CPX30LWN
CPEX252N	CPWX30LWN
CPEX302N	

Projector Service Centres

AUSTRIA

VMS Elektronik GmbH
Tel: +43 (1) 522 53 62
www.vms-elektronik.at

BENELUX

Sertronics B.V.
Tel: +31(0)26 479 23 23
www.sertronics.com

BIS Netherlands

Tel: +31 (0)180 486 786

BULGARIA

LAS Service
Tel: +359 2 8580 102

CROATIA

LUKVEL d.o.o.
Tel: +385 1 457 21 65
Email: service@lukvel.hr

CZECH & SLOVAK REPUBLIC

SIL Estern Europe a.s
Tel: +420 552 300
www.sil.cz

DENMARK

AUDIO-VISUELT CENTRUM
Tel: +45 7562 4577
www.avc.dk

DUBAI

Almoe
Tel: +971 43203223 ext. 104
www.almoe.com

EGYPT

GIMPEX
Tel: +20 2 3950760

EIRE & NORTHERN IRELAND

Equinox Maintenance Ltd
Tel: +353 01 6296079
www.equinoxireland.ie

ESTONIA

FUJITSU SERVICES OU
Tel: +372 651 9900

FINLAND

Visual Service Finland OY
Tel: +358 9 8494 133

FRANCE

Hivitech
Tel: +33 4 78 262 135
www.hivitec.fr

GERMANY

PST GmbH
Tel: +49 (0)2102 / 145 95 68
Email: hitachi-services@ps-tech.de
www.ps-tech.de/hitachi

GREAT BRITAIN & CHANNEL ISLAND

Equinox
www.equinox.xo.uk/hitachi

GREECE

New Technology
Tel: +30 210 921 0800

HUNGARY

Fix Direct
Tel: +36 1 452 4670
www.fixdirect.hu

IRAN

Noavaran Eng. Inc
Tel: +98-21-8844006
www.noavaran-eng.com

ISRAEL

ServPro Ltd.
Tel: 03-5598555

ITALY

AERTA DI MAURO BOTTARINI E C. SAS
Tel: +39 0331 301412
Email: m.bottarini-hitachi@libero.ii

JORDAN

TARGET S.S.
Tel: +962 6553 4275
Fax: +962 6553 4517

LATVIA

Service Net LV
Tel: +370 37 400088
www.servicenet.lv

LITHUNIA

Service Net LT
Tel: +370 37 400160
www.servicenet.lt

NORWAY

Servicon
Tel: +47 622 07 845
www.servicon.no

POLAND

Image Recording Solutions
Tel: 022 752 27 88-96
www.irs.com.pl

RIYADH

Riyadh House Est.
Tel: +966 1 4198000

ROMANIA

Trilux Comimpex SRL
Tel: +40 722 254 914

PORTUGAL

Charmex
Tel: +34 93 266 4747

RUSSIA

CPS Technical Centre
Tel: +7 (095) 797 3434

SOUTH AFRICA

Projector and Sound
Tel: +27 21 946 2177
www.projectorandsound.co.za

SPAIN

Charmex
Tel: +34 93 266 4747
LetMeRepair
Tel: +34 952 17 84 83
www.letmerepair.com

SLOVENIA

Lukvel
Tel: +386 (0) 1 541 4445
www.lukvel.si

SWEDEN

LetMeRepair Nordic AB
Tel: +46 18 843 94 07
Hitachi-service@letmerepair.se
www.letmerepair.se

SWITZERLAND

Pictronics AG
Tel: +41 (0)56 470 2448

TURKEY

EMN
Tel: +90 312 446 7301

UKRAINE

ART
Tel: +38 (044) 430 6043